

# DIRECT DEBIT INSTRUCTION – The Direct Debit Guarantee

**IMPORTANT NOTE:** One mandate must be completed for each Insured.



Instruction to your bank/building Society to pay direct debits

## First/Single Insured or Plan holder



Please complete parts 1 to 5, the unshaded areas, to instruct your bank/building Society to make payments directly from your account.

Synergy Financial Products Limited, PO Box 1010, St Albans, Herts, AL1 9NB.

1. Full name and postal address of your bank/building Society:

The Manager:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Postcode

2. Name(s) of account holder(s):

\_\_\_\_\_

Originators identification number 

8	4	0	4	3	3
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Originators reference (leave blank) \_\_\_\_\_/08

3. Sort code 

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4. Account no. 

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5. Instruction to your bank/building society and signature(s).  
Please pay SFP Limited direct debits from the account detailed on this instruction, subject to the safeguards assured by the direct debit guarantee. I understand that this instruction may remain with SFP Limited and, if so, details will be passed electronically to my bank/building Society

Signature \_\_\_\_\_ Date \_\_\_\_\_

X

Signature \_\_\_\_\_ Date \_\_\_\_\_

X

Banks and building societies may not accept direct debit instructions for some types of account.

## Second Insured or Plan holder



Please complete parts 1 to 5, the unshaded areas, to instruct your bank/building Society to make payments directly from your account.

Synergy Financial Products Limited, PO Box 1010, St Albans, Herts, AL1 9NB.

1. Full name and postal address of your bank/building Society:

The Manager:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Postcode

2. Name(s) of account holder(s):

\_\_\_\_\_

Originators identification number 

8	4	0	4	3	3
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Originators reference (leave blank) \_\_\_\_\_/08

3. Sort code 

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4. Account no. 

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5. Instruction to your bank/building society and signature(s).  
Please pay SFP Limited direct debits from the account detailed on this instruction, subject to the safeguards assured by the direct debit guarantee. I understand that this instruction may remain with SFP Limited and, if so, details will be passed electronically to my bank/building society

Signature \_\_\_\_\_ Date \_\_\_\_\_

X

Signature \_\_\_\_\_ Date \_\_\_\_\_

X

Banks and building societies may not accept direct debit instructions for some types of account.

This guarantee should be detached and retained by the payer.



- This guarantee is offered by all banks and building societies that take part in the direct debit scheme. The efficiency and security of the scheme is monitored and protected by your own bank or building society.
- If the amounts to be paid or the payment dates change, Synergy Financial Products Limited will notify you at least 14 days in advance of your account being debited or as otherwise agreed.
- If an error is made by Synergy Financial Products Limited or your bank or building society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a direct debit at any time by writing to your bank or building society. Please also send a copy of your letter to Synergy Financial Products Limited.